



**INSTITUTE ON MANAGEMENT OF AGRICULTURAL EXTENSION (IMAGE)**  
(AN AUTONOMOUS INSTITUTE OF GOVERNMENT OF ODISHA)  
Siripur, BHUBANESWAR-751003, Odisha  
Ph. - (0674) 2562151, Fax - 2561879, E-mail : imagebbsr@rediffmail.com

Letter No. IMAGE-KSH-MISC-0002-2025/ 1286 dt. 19.03.2025

To

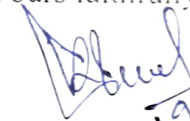
**The Senior Technical Director**  
National Informatics Centre, Bhubaneswar

**Sub: Hosting of corrigendum of the e-tender for Selection of Agency for Operation, Management and Maintenance of Odisha's Digital Mobile Based Extension Service - Krushi Samrudhi Helpline.**

Madam,

With reference to the above subject matter, I am enclosing herewith hard & soft copy of the corrigendum of the e-tender for Selection of Agency for Operation, Management and Maintenance of Odisha's Digital Mobile Based Extension Service - Krushi Samrudhi Helpline for uploading in the <https://agrisnetodisha.ori.nic.in> from 19.03.2025

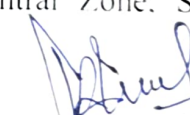
Yours faithfully,

  
19/03/2025  
for Director, IMAGE

Encl: As above


Memo No. 1287 dt. 19-03-2025

Copy forwarded to the Superintending Engineer (Agril.), Central Zone, Satyanagar, Bhubaneswar for information and necessary action.

  
19/03/2025  
for Director, IMAGE

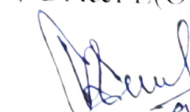
Memo No. 1288 dt. 19-03-2025

Copy submitted to the Director of Agriculture & Food Production, Odisha for favour of kind information and necessary action.

  
19/03/2025  
for Director, IMAGE


Memo No. 1289 dt. 19-03-2025

Copy forwarded to the OSD to the Principal Secretary to Govt., DA&FE(O) for kind information of the Principal Secretary.

  
19/03/2025  
for Director, IMAGE

**Corrigendum on RFP No. KSH/2/2025 for selection of agency for Operation, Management and Maintenance of Odisha's Digital Mobile Based Extension Service - Krushi Samrudhi Helpline**

Sl. No.	Page No.	Clause Reference	Existing Clause in RFP	Corrigendum issued
1	15	4.4.3 Bid Security	The bidders are required to submit Bid Security amounting to Rs.0.75 Crore in the shape of Demand Draft from Scheduled Bank favouring Director, IMAGE, Siripur, Bhubaneswar.	The bid Security (EMD) can be deposited in the form of Bank Draft /Insurance Surety Bond/ Fixed Deposit Receipt/ Bank Guarantee Annexure-C under Rule-212 (ii) of OGFR, 2023
2	20	5.2(a) Technical Evaluation	<u>Supporting Document</u> <ul style="list-style-type: none"> <li>- Details of the address and address proof.</li> <li>- Self-certified copy of the latest EPF combined challan cum return along with details of subscribers in the state of Odisha.</li> </ul>	<ul style="list-style-type: none"> <li>- Details of the address and address proof.</li> <li>- Self-certified copy of EPF payment testimonial for office anywhere in India shall be accepted.</li> </ul>
3	19, 20, 21	5.1- Pre-qualification Criteria 5.2- Technical Evaluation	<ul style="list-style-type: none"> <li>- As mentioned in Point (d), (i) of the 5.1- Pre-qualification Criteria</li> <li>- As mentioned in Point (a), (b), (e), (f) of the 5.2- Technical Evaluation</li> </ul>	In case of experience of the bidder as mentioned under 5.1- Pre-qualification Criteria & 5.2- Technical Evaluation, Bidders having IT Project experience along with Call Centre experience will be considered.

  
 19/03/2025  
 for Director, IMAGE

able to obtain the supply of goods in desired quality and quantity. In such case permission from the next higher authority shall be obtained.

**209.** The State Government may, by notification, reserve all items of hand spun and hand-woven textiles (khadi goods) required by Government Office to be procured exclusively from Khadi & Village Industries Commission (KVIC) or Odisha Khadi and Village Industries Board (OKVIB) and exclusive purchase of fabric goods, Handicraft Products from Odisha State Cooperative Handicraft Corporation Ltd. (Utkalika) to be issued by Handloom, Textiles and Handicraft Department from time to time.

**210. Purchase preference system for MSEs and Local Start-ups :** The quantum and manner of purchase preference to local MSEs/Start-ups in Public Procurement should be as notified by MSME Department under respective Rules / Guidelines.

**211. Purchase Preference System under Make in Odisha:**

(i) The State Government, may, by notification, provide for mandatory procurement of any goods or services from any category of bidders, or provide for preference to bidders on the ground of promotion of locally manufactured goods or locally provided services under Make in Odisha initiatives.

(ii) MSME Department shall act as nodal Department for issue of necessary order for special provisions for local Suppliers under “Make in Odisha” initiative in line with Public Procurement (Preference to Make in India) order, 2017 issued by Government of India.

**212. Bid Security :**

**i)** To safeguard against a bidder’s withdrawing or altering its bid during the bid validity period in the case of advertised or two-bid tender enquiry, bid security (also known as earnest money) is to be obtained from the bidders except Micro and Small Enterprises (MSEs) and start-ups. The bidders should be asked to furnish the bid security along with their bid. Amount of bid security should generally be between two to five per cent of the estimated value of the goods to be procured.

**ii)** Accordingly, the exact amount of bid security should be determined by the Department and indicated in the bidding document. The bid security may be accepted in the form of Insurance Surety Bond, account payee demand draft, fixed deposit receipt, bank guarantee including e-Bank Guarantee from any of the scheduled commercial banks or payment online in an acceptable form, safeguarding the purchaser's interest in all respects. The bid security is normally to remain valid for a period of forty-five days beyond the final bid validity period. The Model Bank Guarantee Format for furnishing EMD is at **Annexure-C**.

**iii)** Bid securities of the unsuccessful bidders should be returned to them at the earliest after expiry of the final bid validity period and latest by the 30th day after the award of the contract. However, in case of two packets of two stage bidding,

**Model Bank Guarantee Format for furnishing EMD**

Whereas ..... (hereinafter called the “tenderer”) has submitted their offer dated..... for the supply of ..... (hereinafter called the “tender”) against the purchaser’s tender enquiry No.....

KNOW ALL MEN by these presents that WE..... of ..... having our registered office at..... are bound unto ..... (hereinafter called the “Purchaser”) in the sum of ..... for which payment will and truly to be made to the said Purchaser, the Bank binds itself, its successors and assigns by these presents.

Sealed with the Common Seal of the said Bank this..... day of .....20.....

THE CONDITIONS OF THIS OBLIGATION ARE:

- (1) If the tenderer withdraws or amends, impairs or derogates from the tender in any respect within the period of validity of this tender.
- (2) If the tenderer having been notified of the acceptance of his tender by the Purchaser during the period of its validity:-
  - a) If the tenderer fails to furnish the Performance Security for the due performance of the contract.
  - b) Fails or refuses to accept/execute the contract.

WE undertake to pay the Purchaser up to the above amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it owing to the occurrence of one or both the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force upto and including 45 days after the period of tender validity and any demand in respect thereof should reach the Bank not later than the above date.

Our..... branch at.....\* (Name & Address of the .....\* branch) is liable to pay the guaranteed amount depending on the filing of claim and any part thereof under this Bank Guarantee only and only if you serve upon us at our .....\* branch a written claim or demand and received by us at our .....\* branch on or before Dt.....otherwise bank shall be discharged of all liabilities under this guarantee thereafter.

.....  
(Signature of the authorized officer of the Bank)

.....  
.....  
Name and designation of the officer  
.....

Seal, name & address of the Bank and address of the Branch

*\* Preferably at the headquarters of the authority competent to sanction the expenditure for purchase of goods or at the concerned district headquarters or the State head quarters.*